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TERMS & CONDITIONS

Incorporation of Terms:

These Booking Terms and Conditions together with the Booking Form (including any addendum) and Itinerary provided comprise the entire Agreement between MYRIAM Tours and the client in relation to each Tour booked.

Passports:

It is recommended that your passport be valid for at least three months beyond the planned date of return to Ireland.

Health Regulations:

We require our clients to obtain an EHI Card (available free of charge - contact your local Health Board for information on how to obtain it). This covers you in the case of emergency hospitalization within the European Union.

Force Majeure:

We shall not be liable to clients for any loss or event which is outside our control.

Missed Departure:

We are not responsible or liable for clients arriving late for the departure and we do not refund any monies paid or costs incurred in this respect.

Cost Changes:

In the event of any increase of transportation costs we reserve the right to apply a surcharge.

Itineraries:

We reserve the right to change itineraries if we deem it essential or local circumstances make it necessary. We accept no liability for such changes.

Payments:

Final payments must be made 10 weeks before departure. Late bookings (meaning any bookings made less than 14 weeks before departure) must be paid in full. Payments must be made by cheque/postal order/bank draft. We accept debit card payments only. These can be made over the phone. We do not accept credit cards.

Cancellations:

Must be in writing and are effective on day of arrival to our office. In the event of a trip being cancelled due to insufficient numbers, full refunds will be made. Insurance premiums paid may not be refundable. I

Full Payment Cancellation Charges:

98 days or more – only the deposit will be forfeited plus any insurance premium paid.
97 - 77 days - 40%; 76 - 50 days – 70%; 49 – 0 days - 100%.

Deposits:

To secure your booking, a deposit of 300 euro must accompany the booking form. Deposits are not refunded by us, but in some circumstances can be claimed by insurance.

Rooms:

Availability of single rooms is limited according to the accommodation used. If a client travelling alone wishes to share a room and we are unable to arrange a partner, we reserve the right to charge 50% of the single room supplement. There is no discount for triple rooms.

Insurance:

We highly recommend taking out travel insurance. We can arrange travel insurance for you at a competitive rate. Please contact us for details. If you wish to avail of this insurance, then you must complete and sign the insurance declaration slip and return it with your booking form and deposit.

Minimum Numbers:

Some of our tours require a minimum number of clients in order to take place. In the event that a tour does not obtain the required number of clients, we will inform you at least 70 days before the tour was scheduled to take place.

Special Requirements:

If you have any special requirements in relation to one of our tours, particularly where you or one of your party has any special needs and may require access to a wheelchair/disabled friendly accommodation, please inform us of this prior to completing any booking. We will attempt to make any special arrangements as required and if such arrangements can be made, we will send you an addendum to the Booking Form setting out these arrangements which you must sign and return to us.

Complaints:

If you have any complaints in relation to a tour or the service provided by us please email us at info@myriam.ie within twenty eight (28) days from the date of completion of your tour.

Changes to these Terms and Conditions:

We reserve the right to change or add to these terms and conditions from time to time for legal, safety or other substantive reasons or in order to assist the delivery of our services.

Refusal of Services:

If we deem it to be in the best interest of the group, we reserve the right to refuse service to any person, including those who have already booked a place on a trip. In the event of a refusal of service to any person already booked on a trip, a full refund of paid monies will be provided.